

# CERTIFICATE

Management system as per  
**ISO/IEC 20000-1 : 2018**

The Certification Body TÜV NORD CERT GmbH hereby confirms as a result of the audit, assessment and certification decision according to ISO/IEC 17021-1:2015, that the organization

**AXAPTA MASTERS DOO**  
23 Oktomvri 11A  
1000 / Skopje  
R.N. Macedonia



operates a management system in accordance with the requirements of ISO/ IEC 20000-1:2018 and will be assessed for conformity within the 3 year term of validity of the certificate.

Scope

**The service management system of Axapta Masters DOO supporting the provision of services: Software implementation, integration, upgrade, data migration, implementation and maintainace for ICT and business solutions in accordance with the services catalogue to all clients**

Certificate Registration No. 44 736 202903  
Audit Report No. 3528 4964

Valid from 2021-01-25  
Valid until 2023-01-24  
Initial certification 2021



Certification Body  
TÜV NORD CERT GmbH

Essen, 2021-01-25